

Christmas FAQs

If your question is not listed below, please email ellie@saraband.net with the subject line 'Christmas: Question'.

Will all Christmas purchases include a charity donation?

No. Only the Food Bank Book Bundle, Food Bank Voucher Bundle and Seasons of Storm and Wonder Food Bank Book Bundle include a donation to The Trussell Trust.

Why have you chosen The Trussell Trust as this year's charity?

After a year of runaway inflation, especially affecting food, heating, rents and mortgages, the cost-of-living crisis is rampant. We believe it is more important than ever to support those struggling to put food on the table. Our Christmas Food Bank Bundles will help support the vital work The Trussell Trust do this Christmas, during the season of giving.

Who are The Trussell Trust?

The Trussell Trust are the UK's leading charity supporting people who are in need of food parcels. You can find more about The Trussell Trust [here](#).

The book I want to purchase isn't in the drop-down menu. What should I do?

Please email ellie@saraband.net with the subject line 'Christmas: Choice unavailable'.

What can my loved one spend the voucher on?

The voucher can be spent on any paperback book that is in stock at the time of purchasing.

Does the voucher expire?

Yes, the voucher will expire on December 31st, 2023.

When is the final order date?

All orders must be submitted before Wednesday December 14th, 2022 to ensure that gifts will arrive in time for Christmas.

Should I put my address or my loved one's address at checkout?

It's up to you! We can send the gift straight to your loved one's address with a personalised note, or we can send it to you for you to give to them yourself. Use whichever address you want to send the book to in the delivery field at checkout.

If you're buying a Selection Box for multiple recipients, please use your personal address and distribute the items individually yourself, or else submit separate orders per address. Each order is for a single delivery address only.

I want to purchase books from the Reading the North collection and books not included in this collection to make up my Selection Box. What should I do?

All books included in the Reading the North collection are available for you to choose in the regular Selection Box too, subject to availability.

Where do you deliver to?

Our Christmas gifts and gift wrap are only available in the UK. We do not deliver to Europe (including Ireland) or ROW.

What's the difference between a Bundle and a Selection Box?

Depending on the Bundle, it will either include one paperback book plus a charity donation, a voucher plus a charity donation, or one paperback book from the Reading the North collection plus a hardback copy of North Country.

A Selection Box will include three paperback books.

How much does delivery cost?

Delivery is free of charge on all Christmas Bundles and Selection Boxes as well as for all orders to the value of £20 or more.

I want to buy more than three books. Can I add extra books to my Selection Box?

Yes. Please email ellie@saraband.net with the subject line 'Christmas: Selection Box extras' before making your purchase.

How will you know which name to put on the donation certificate/voucher?

Please include the name of the gift recipient in the notes section at checkout. We can also add a personalised message if you wish: please include this in the same notes section.

Can I personalise my order?

We can send a personalised gift message with your order. Please write your message in the notes section at checkout.

Do you offer gift wrap?

Yes. For an additional £3.95 we will wrap your order with eco-friendly brown paper and finish it with twine. Please add gift wrap to your basket before checkout.

If you're buying a bundle or multiple books, please add gift wrap only once and specify in the notes section at checkout which book or combination of books you'd like wrapped.

For example, if you buy three individual books, but only want two of the three to be wrapped, please specify which titles should be gift-wrapped, and whether you want them to be wrapped together or as individual presents. We'll include a note to show you which book is which, or you can request a gift tag for us to write a name and your message.